

# Serrala Introduction for Vendors

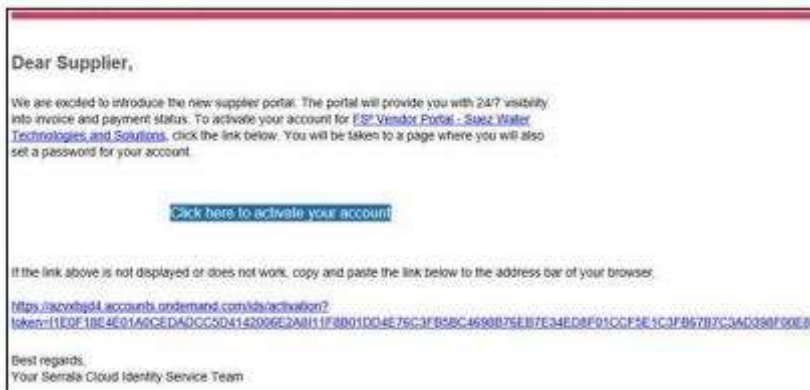
## For Veolia suppliers – Introduction for vendor portal

Water Technologies & Solutions is excited to introduce you to our new cloud-based B2B vendor portal offered by Serrala, where you can view your invoice and payment status online at any time. The vendor portal is an extension of Veolia's accounting system, providing you with a real-time, 24/7 visibility into your invoice status as well as payment details.

The portal access is free of charge and only requires a login.

## How can I get started on the Veolia Vendor Portal?

1. You will receive an email invitation from Serrala ([notification@sapnetworkmail.com](mailto:notification@sapnetworkmail.com)) which will look like this:



2. Click on the link in the email to activate your account. Once your account is activated, you will land on a homepage giving you immediate access to:
  - Your invoices
  - Your remittance information

- The billing information of the WTS legal entities which you have transactions.



3. Should you need any guidance on how to navigate through the portal, you can always refer to the portal Help feature, or to our user guide. [User Guide](#)

If you have any questions or need us to resent/re-route the invitation, please reach out to us at:

Asia/India/Greater China Region	<a href="mailto:APAC-B2Phelpdesk@finance-watertechnologies.com">APAC-B2Phelpdesk@finance-watertechnologies.com</a>
Europe/Middle East	<a href="mailto:EMEA-B2Phelpdesk@finance-watertechnologies.com">EMEA-B2Phelpdesk@finance-watertechnologies.com</a>
Latin America	<a href="mailto:LATAM-B2Phelpdesk@finance-watertechnologies.com">LATAM-B2Phelpdesk@finance-watertechnologies.com</a>
North America	<a href="mailto:NAM-B2Phelpdesk@finance-watertechnologies.com">NAM-B2Phelpdesk@finance-watertechnologies.com</a>

Please reference "**Vendor Portal Assistance**" in the subject line of the email and include the vendor number and email address of the user that is registered in the vendor portal.

We encourage your Accounts Receivable Teams to register so that they can easily follow up on invoice status and payment details.

We look forward to your registration.

**Veolia Water Technologies**  
Please contact us via:  
[www.veoliawatertechnologies.com](http://www.veoliawatertechnologies.com)