

Quality Policy

Veolia Water Technologies & Solutions

At Veolia Water Technologies & Solutions, we are committed to:

- · Meeting and exceeding customer expectations
- Improving customer satisfaction and trust
- Delivering our quality products and services on time, in compliance with regulatory and contractual requirements
- Continuously improving the quality of our products, services and processes
- Responding quickly and effectively to resolve issues

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EHS Policy



Veolia Water Technologies & Solutions

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At Veolia Water Technologies & Solutions, we are committed to continuous improvement in our Journey to Zero incidents by:

- Achieving environmental, health & safety excellence
- Complying with applicable EHS laws, regulations & standards
- Providing workers with a safe and healthy working environment
- Considering EHS impacts in all Veolia's WTS business strategies and initiatives.
- Managing and controlling risks from Veolia's WTS facilities, products, services and activities
- Protecting the environment by reducing use of toxic and hazardous materials, preventing pollution, and conserving, recovering & recycling materials
- Continuing to improve our EHS systems and performance as an integral part of operational strategy & rhythm by engaging the entire managerial line
- Eliminate hazards and reduce occupational health & safety risks faced by our workers
- Driving communication, consultation and participation with our workers & workers' representatives, as applicable, on the issues that concern them
- Reporting and auditing our EHS performance to improve accountability
- Motivate and engage with all workers in our health and safety training program
- Implement our 12 Life Saving Rules to avoid severe accidents

Veolia Water Technologies & Solutions will strive to prevent adverse impact and injury to the environment and the communities in which we do business. Our programs combine clear leadership by management, the participation of all workers, functions, contractors and the use of appropriate technology in developing and distributing Veolia's WTS products and services.

Yuvbir Singh CEO, Veolia Water Technologies & Solutions Revision 002